

TP REFLEX INTEGRATED SYSTEMS POLICY

TP Reflex believes that Quality and Environment protection are fundamental values encompassing all processes, departments and people.

Therefore, TP Reflex extends its commitment to the “Satisfaction of all Stakeholders”, including customers, shareholders, employees, suppliers, rulers, public institutions and citizens.

TP Reflex considers innovation at the heart of its projects, committing towards the search for excellence in products development and process management.

In this vision, the starting and main basis to achieve excellence is the full commitment in all sites for:

- Guarantee safe working places to employees and stakeholders
- Full and continuous compliance with all applicable laws and other regulations, with specific reference to environment and energy
- Continuous analysis of significant energy uses towards their optimization and the commitment to reduce energy waste
- Pursue of the environmental protection through the continuous identification, assessment, prevention and mitigation of environmental risks and impacts along the value chain
- Participation to programmes for a sustainable business model approach
- Development of products and processes in compliance with the principles of the circular economy, in order to pursue climate change mitigation and progressive decarbonisation along the value chain, responsible use and the reduction of consumption of natural resources and minimize pollutant emissions
- Adaptation of the system and infrastructure to address the impact of climate change, as necessary
- Implement measures and policies to protect company data from external attacks, accidental loss and improper use and to guarantee access to personal data in the respect of laws and regulations

Included in above framework, TP Reflex goals are:

- Providing high quality products and services
- Increasing customer satisfaction, through the fulfilment of their requirements and constantly expanding product and service portfolio.
- Containing the industrial costs through the research of alternative materials, the optimization of products and processes, the reduction of scraps
- Selecting high performance suppliers and services, with the goal of improving the result of our Supply Chain, also in terms of respect of environment and energy efficiency
- Designing products and processes aiming to increase the energy performance and reduce environmental impacts, in a framework of “Life cycle Assessment”, considering also the end-of-life treatment and the final disposal of the products
- Promoting the resources necessary to obtain excellent products and services, ensuring efficiency, improvement and integrity of our management system; to achieve these goals, we commit to constantly train our personnel in line with the ethic value of our Company, also developing awareness for environment protection and energy efficiency
- Considering changes in the external and internal context and the consequent adaptation of the integrated system
- Implementing Continuous improvement of the products and process performance, also in terms of environment and energy efficiency
- Committing to fulfil the requirements of the norms ISO 9001:2015, ISO 14001:2015 and ISO 50001:2018 in all the sites

TPReflex is committed to guarantee the necessary resources to accomplish the company objectives and goals: Quality, Environment and Energy.

13 June 2025

Group C.E.O.